

## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### AGB Lifesaver Medical Alarms

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**Contact:**

**Last Updated:** 03/25/2022 2:16:05PM

**Last Reviewed:** 03/25/2022

**Phones:** (877) 718-7377 [Toll-Free]\*

**Address:** [Business]\*  
19 Marlboro St.  
Newburyport, MA 01950 (Essex county)

**Web Site:** [www.agbmedalarms.com](http://www.agbmedalarms.com)

**Eligibility:**

**Notes:** AGB Lifesaver Medical Alarms offers a Personal Emergency Response System (PERS). AGB comes to the client home to install the PERS and demonstrate how to use it correctly. In Maine - serves Portland and all points south Portland

AGB also offers a medication reminder service - clients are contacted by phone and reminded to take their medication. This service requires no special equipment and is ordered by phone.

There is no installation fee in local service area. Three pricing plans:

- 1.Prepaid, One full year of service at \$359.40 (\$29.95/month) \* Best Buy
- 2.Prepaid, paid quarterly \$95.85 (\$31.95/month)
- 3.Paid Monthly, \$33.95/month

Medication reminder service \$20 +\$.50 a call

Call to arrange for service and verify current fees for service

### Be Safer at Home, Inc

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**Contact:**

**Last Updated:** 09/15/2023 8:44:29AM

**Last Reviewed:** 09/15/2023

**Phones:** (781) 938-7375 [Fax],  
(781) 205-4996 [Business]\*

**Address:** [Business]\*  
800 West Cummings, Suite 6900  
Woburn, MA 01801 ( county),  
[Mailing]  
800 West Cummings, Suite 6900  
Woburn, MA 01801 ( county)

**Web Site:** [www.besaferathome.com](http://www.besaferathome.com)

**Eligibility:** Accepts Mainecare/Medicaid

**Notes:** Be Safer at Home, Inc. offers a variety of Personal Response Systems (PERS). Home-based models come with a bracelet and necklace buttons which can be used within the home. Landline home-based PERS require a landline connection while cellular home-based models require a cellular signal. Mobile PERS models can be used both inside and outside the home, anywhere with a compatible cellular signal. Fall detection can be added to any PERS product. MedReady is a cellular medication management and reminder system. Accepts Mainecare as a funding source for Mainecare Waiver (Sec. 19). Serves all of Maine.

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## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### Family Care Medical Alarms

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**Contact:**

**Last Updated:** 03/25/2022 2:18:11PM

**Last Reviewed:** 03/25/2022

**Phones:** (877) 893-2140 [Toll free in state]\*

**Address:** [Mailing]\*

Family Care Medical Alarms, Inc  
PO Box 81  
Out Of State, PA ( county)

**Web Site:** [www.familycaremedicalalarms.com](http://www.familycaremedicalalarms.com)

**Eligibility:** Maine Resident

**Notes:** FamilyCare offers Mobile or In-Home Medical Alert systems. No landline or home phone needed. \$19.95/month.

- \* Your monthly rate is guaranteed and will never increase.
- \* Your medical alert and pendant are provided at NO charge to you.
- \* You can cancel at any time and receive a full refund for unused months of service.
- \* All new orders are shipped free right to your door.
- \* We don't charge an Activation fee for any of our services, period.
- \* You just pay for monitoring to start right now, there's NO unexpected fees!  
Call for 30-day risk free trail period - 877-893-2140

### First Light Home Care of Southern Maine

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**Contact:**

**Last Updated:** 04/27/2022 3:46:41PM

**Last Reviewed:** 04/27/2022

**Phones:** (207) 591-9139 [Business]\*

**Address:** [Business]\*

940 Roosevelt Trail, Suite 6  
Windham, ME 04062 (Cumberland county)

**Web Site:** [www.firstlighthomecare.com](http://www.firstlighthomecare.com)

**Eligibility:**

**Notes:** First Light Home Care of Southern Maine is a home non-medical services provider offering complete companion and personal care services for seniors, new mothers, and those recovering from surgery - or anyone who just needs a little assistance.

They also offer a Personal Emergency Response and MedSmart (medication dispensing system) - There is a one time installation fee that includes a monthly visit at no cost to check that it is working correctly. Please call for more information.

## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### GreatCall 5Star Responder PERS

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**Contact:**

**Last Updated:** 03/25/2022 2:25:07PM

**Last Reviewed:** 03/25/2022

**Phones:** (800) 918-8543 [Business]\*,  
(877) 263-5284 [Other]

**Address:** [Business]

**Web Site:** [www.lively.com/services-apps/urgent-response](http://www.lively.com/services-apps/urgent-response)

Scarborough, ME (Cumberland county)

**Eligibility:**

**Notes:**

PERS are available at some local stores and pharmacies. They are listed as a convenience for consumers and should be evaluated carefully before purchasing or contracting for service. The 5Star Responder connects to a Certified 5Star Agent certified by the National Academies of Emergency Dispatch to handle a wide variety of personal security situations. Agents use GPS technology to help determine your location and are available 24-hours a day. Caller can also bypass 5Star to access 9-1-1 directly.

The personal security responder features single-button operation with a powerful speakerphone and simple voice commands and light signals.

### Happy at Home Seniors, LLC

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**Contact:**

**Last Updated:** 03/29/2023 11:20:20AM

**Last Reviewed:** 03/29/2023

**Phones:** (207) 558-1234 [Business]\*

**Address:** [Business]\*

**Web Site:** [www.happyathomeseniors.com](http://www.happyathomeseniors.com)

Cumberland, ME 04021 (Cumberland county),  
[Mailing]

Cumberland, ME 04021 (Cumberland county)

**Eligibility:**

**Notes:**

Happy at Home Seniors, LLC offers Aging in Place services including: Senior Home Safety Assessment, consults in low vision, Dementia, and Assistive Technology, Chronic Disease Self-Management/Wellness, care management, Aging in Place at home monitoring. Certified Senior Home Safety Specialist™ with AgeSafe America, a Certified Dementia Care Specialist, and a Certified Low Vision Therapist. These services are general aging in place and not medically necessary rehab services. As such, they are not covered by Medicare or other insurance. If it is determined that someone needs therapy services, we will refer to therapy practices in the area. For more information on hourly rates please call. Area served: 1 hour radius of Cumberland.

Local Representative for Electronic Caregiver, a national company that provides personal emergency response and health monitoring systems. Fitness band style wrist pendant, on the go cellular coverage, customized activity detection, personalized medication reminders, auto fall detection, exclusive certified EMT operators, connectivity app for caregivers, Pocket MD, health monitoring, and more are available for seniors to remain at home.

## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### Home Support Services & Helpline

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**Contact:** [Business]  
**Last Updated:** 03/25/2022 2:27:37PM  
**Last Reviewed:** 03/25/2022

**Phones:** (207) 892-1454 [Business]\*,  
(207) 892-1452 [Fax]

**Address:** [Business]  
110 A Tandberg Trail  
Windham, ME 04062 (Cumberland county)

**Web Site:** [www.callhomesupport.com](http://www.callhomesupport.com)

#### Eligibility:

**Notes:** Home Support Services offers homemaker/chore services and personal care including assistance with ADLs and medication reminders. Other services may be arranged by mutual agreement.

They also offer Helpline, an emergency response system that uses a wristband or pendant transmitter that, when pushed, alerts the 24/7 monitoring center where trained personnel contact the subscriber to determine nature of the call and then will contact local emergency personnel, a family member or friend per instructions given during the sign-up process.

Please call or visit the website for more information, current fees, and to arrange for services.

### MaineHealth Care At Home

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**Contact:** [Residence]\*  
**Last Updated:** 09/15/2023 8:47:56AM  
**Last Reviewed:** 09/15/2023

**Phones:** (866) 255-8744 [Toll-Free]\*,  
(207) 282-4148 [Fax],  
(800) 660-4867 [Business],  
(207) 284-4566 [Business]

**Address:** [Service Area Placeholder]

**Web Site:** [www.mainehealth.org/mainehealth-care-at-home](http://www.mainehealth.org/mainehealth-care-at-home)

Portland, ME (Cumberland county),  
[Residence]\*  
15 Industrial Park Road  
Saco, ME 04072 (York county)

**Eligibility:** Accepts Mainecare/Medicaid, Accepts Medicare

**Notes:** MaineHealth Care At Home (formerly known as HomeHealth Visiting Nurses) and SMHC Visiting Nurses have merged into one Home Health Agency that offers nursing care, home health aide services, and physical, occupational & speech therapies. They also offer Telehealth monitoring and Home Safety and Fall Prevention programs. The "Help at Home" program offers personal care and companionship services. There are a number of Support Groups including "Enjoy Life with Diabetes."

Also, provides Emergency Response Systems through Philips/Lifeline Emergency Response Systems. Contact the Lifeline Coordinator at 1-800-660-4867 ext 4337 who can answer your questions and if you decide you want to sign up they will refer you to Philips who will then contact you to set up your account. Please call to confirm charges currently the Basic Standard service is currently \$29.95 a month and there is a \$19.95 shipping/handling fee. Installation done over the phone is free - if help with installation is needed the charge is \$40. Accepts Mainecare as a funding source for Mainecare Waiver (Sec. 19).

Please call for more information and/or to arrange for any HomeHealth services.

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## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### MedGuard Alert, Inc.

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**Contact:**

**Last Updated:** 09/15/2023 8:49:00AM

**Last Reviewed:** 09/15/2023

**Phones:** (800) 716-1433 x 1802 [Other]\*,  
(860) 788-6246 [Fax],  
(800) 716-1433 [Business]

**Address:** [Mailing]  
1125 Middle St  
Middletown - CT, CT 06457 (Middlesex - CT count  
)  
[Business]\*  
1125 Middle St  
Middletown - CT, CT 06457 (Middlesex - CT count  
)

**Web Site:** [www.medguardalert.com/](http://www.medguardalert.com/)

**Eligibility:** Accepts Mainecare/Medicaid

**Notes:** MedGuard Alert, Inc offers all system types, from basic in home units to elaborate mobile GPS systems with fall detection and built in health monitoring sensors, ie. blood pressure, oxygen, heart rate, etc. MedGuard Alert, Inc. has over 20 years experience in medical alarms and senior safety products. The Service is customized to suit each individual's needs. For subscribers who are homebound or never go out by themselves, the in-home unit is recommended. Medguard Alert has a traditional landline unit that connects to the main phone jack in the home. That service works with VOIP, DSL, and various Cable modems. They also have a Cellular In-Home Unit, for those Subscribers that no longer have a landline. For those Subscribers who drive and are out and about frequently by themselves, we offer Mobile Help Devices that provide protection wherever they are in the United States, whether they are inside or outside of their home.

Private pay options range from \$19.95 to \$49.95 per month depending on the service level. Mainecare eligible provider for those under the Mainecare Waiver Program (Sec. 19).

Service area: Cumberland and York County as well as Statewide.

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## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### Medical Alert System PERS

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**Contact:**

**Last Updated:** 03/25/2022 2:29:51PM

**Last Reviewed:** 03/25/2022

**Phones:** (800) 800-2537 [Business]\*

**Address:** [Business]

**Web Site:** [www.medicalalert.com](http://www.medicalalert.com)

South Portland, ME 04106 (Cumberland county),  
[Business]\*

Biddeford, ME 04005 (York county)

**Eligibility:**

**Notes:** PERS are available at some local stores and pharmacies. They are listed as a convenience for consumers and should be evaluated carefully before purchasing or contracting for service.

Medical Alert System provides equipment (a base unit, emergency button) and 24/7 Monitoring. When the button pushed caller is connected to the monitoring center.

The current cost is \$29.95 a month and is available at CVS.

### Medical Alert Systems

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**Contact:**

**Last Updated:** 03/25/2022 2:30:25PM

**Last Reviewed:** 03/25/2022

**Phones:**

**Address:**

**Web Site:**

**Eligibility:**

**Notes:** If a consumer is interested in a web-based provider an internet search for "Medical Alert Systems" will bring up lo of options. A search for "medical alert systems ratings" produces an assortment of product reviews.

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## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### Mid Coast Senior Health Center Lifeline

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**Contact:**

**Last Updated:** 03/25/2022 2:34:03PM

**Last Reviewed:** 03/25/2022

**Phones:** (800) 888-0338 [Toll-Free]\*,  
(207) 205-5762 [Other]

**Address:** [Business]\*  
58 Baribeau Drive  
Brunswick, ME 04011 (Cumberland county)

**Web Site:** [www.midcoastseniorhealth.com](http://www.midcoastseniorhealth.com)

**Eligibility:**

**Notes:** Lifeline of Mid Coast Senior Health Center is affiliated with Philips Lifeline. A simple press of the Lifeline help button will bring help fast 24/7. Monitors are trained to quickly appraise the situation and dispatch appropriate help which will include medical, police or fire personnel, plus a call to a neighbor or family member if you request. Installation and instruction are provided by the local Lifeline coordinator, and volunteers and staff replace the Lifeline batteries and check the system for clients monthly.

Serves Freeport, Pownal, Durham (parts of Cumberland and Sagadahoc counties)  
Lifeline provides 24 hours per day, seven days per week response

Please call FMI about current fees and installation charges, if any, and/or to arrange for service; if financial assistance is needed, ask how to apply

### New England Emergency Response Systems

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**Contact:**

**Last Updated:** 03/25/2022 2:35:47PM

**Last Reviewed:** 03/25/2022

**Phones:** (800) 888-0338 [Business]\*

**Address:** [Business]\*  
15 Constitution Dr.  
Bedford, NH ( county)

**Web Site:** [www.neers.com/products.php](http://www.neers.com/products.php)

**Eligibility:**

**Notes:** NE Emergency Response (NEER) offers a standard lifeline system where a push of a button alerts a monitoring center to send emergency or medical help. They now offer a lifeline system for those with cell phone service that will run during a power outage. NEER also feature units with assistive technology designed for those with extreme mobility or other issues.

SafeChek is a call service for seniors and others that provides medication and medical test reminders. A daily check-in call to make sure the subscriber is all right is also an option. No special equipment is required other than a phone. An operator calls a client as scheduled for individual needs. If the operator does not get an answer after several calls, a designated responder such as a neighbor or relative is notified. Current fee is \$39 a month

Serves York and Cumberland counties.

Please call for current information about installation and monthly fees; requests for financial assistance are considered on a case by case basis



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## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### Northern Light Home Care & Hospice: LiveSafe

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**Contact:**

**Last Updated:** 09/15/2023 8:50:20AM

**Last Reviewed:** 09/15/2023

**Phones:** (800) 757-3326 [Business]\*,  
(207) 400-8843 [Fax]

**Address:** [Business]\*  
50 Foden Road, Suite 1  
South Portland, ME 04106 (Cumberland county)

**Web Site:** [www.northernlight.org/homecarehospice](http://www.northernlight.org/homecarehospice)

**Eligibility:** Accepts Mainecare/Medicaid, Accepts Medicare

**Notes:** Northern Light Home Care & Hospice has two primary service lines, home care and hospice. These services are provided in the patient's place of residence. Home care services are provided to those recovering from illness or surgery by nurses, rehabilitation therapists (physical, speech and occupational), medical social workers and home health aides.

Hospice services are provided by a team of specially trained clinicians to those seeking end of life care. Hospice services also include trained volunteers, and bereavement and spiritual counseling. Three other programs augment our primary services: palliative care, telehealth (remote daily monitoring of vital signs) and LiveSafe (an emergency response program), are designed for those managing chronic illnesses.

Caring Calls is a free program for those who might benefit from a daily phone call from a friendly volunteer. Northern Light Home Care & Hospice has a pool of volunteers who staff the phones Monday through Friday from 10:00 am to 9:30am to greet participants at an assigned time. The goal is to brighten the day of someone who could benefit from a phone call. To ensure patient safety, there are protocols in place for those times when a volunteer is unable to reach a participant. Just give us a call at 207-973-7848 or [northernlightcaringcalls@northernlight.org](mailto:northernlightcaringcalls@northernlight.org). Serving Cumberland, York, Kennebec, Somerset, Penobscot, Hancock, and Aroostook Counties.

LiveSafe - Giving you and your loved ones peace of mind, all the time Personal Emergency Response Systems We Offer: Landline and Cellular Systems; Mobile LTE; Belle. Connect America, to help them live independent lives. No matter where you are, we offer you a range of solutions for keeping you safe wherever you are. PERS Solutions help you anytime, 24/7/365. All PERS Include: Easy set up and use; Round the clock monitoring; No hidden fees or equipment charges; No long-term contracts; Two-way voice communication. Accepts Mainecare as a funding source for those on the Mainecare Waiver Program (Sec. 19). Contact us for more information at 1.877.880.7677 or [northernlightlivesafe.org](http://northernlightlivesafe.org).



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## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### Ready Response™ Alert System PERS

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**Contact:**

**Last Updated:** 03/25/2022 3:03:41PM

**Last Reviewed:** 03/25/2022

**Phones:** (866) 310-9061 [Business]\*

**Address:** [Business]\*

**Web Site:** <http://www.walgreensreadyresponse.com/>

Biddeford, ME 04005 (York county),  
[Business]

Scarborough, ME 04070 (Cumberland county)

**Eligibility:**

**Notes:**

PERS are available at some local stores and pharmacies. They are listed as a convenience for consumers and should be evaluated carefully before purchasing or contracting for service.

Ready Response™ Alert System notifies Emergency personnel and caregivers when you push the button for help.

Ready Response™ Alert System is available at Walgreens - please visit the store or call for current monthly fees, terms of service etc

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### Seacoast Security

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**Contact:**

**Last Updated:** 03/25/2022 3:04:51PM

**Last Reviewed:** 03/25/2022

**Phones:** (800) 654-8800 [Toll-Free]\*,

(207) 236-4876 [Business],

(888) 654-2228 [Business]

**Address:** [Business]

**Web Site:** [www.SeacoastSecurity.com](http://www.SeacoastSecurity.com)

Po Box A  
290 West Street <Rt. 90>  
West Rockport, ME 04865 (Knox county),  
[Business]\*  
4 Summer Street  
Freeport, ME 04032 (Cumberland county)

**Eligibility:**

**Notes:**

Seacoast Security, Maine's leading security and alarm company, has several offices in Maine and New Hampshire. The Main Office and UL Listed Central Station is located in Rockport, Maine. They offer a water-proof wrist penda or a neck pendant, and the touch of a button puts the consumer in direct communication with the central monitor station. It is a simple to self install system and temporary systems for people recovering from illnesses or injuries are available.

Please call for current monthly rates; if service call is required to help with installation it is \$85.

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## Provider List - Personal Emergency Response System Providers - Cumberland & York Counties

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### Walmart - Alert 1 Medical Alert System

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**Contact:**

**Last Updated:** 03/25/2022 3:07:12PM

**Last Reviewed:** 03/25/2022

**Phones:** (866) 597-6042 [Business]\*

**Address:**

**Web Site:** [www.alert-1.com](http://www.alert-1.com)

**Eligibility:**

**Notes:** Can be purchased at Walmart. Home Medical Alert System Features:  
Push the medical alert button, connect to our 24/7 Command Center  
You decide who we call in an emergency  
No WiFi required  
600 ft. range around base.  
Showerproof medical alert button and compatible with pacemakers  
Requires a landline. \$19.95/mo  
No landline. \$30/95/mo

### WAM Alarms

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**Contact:**

**Last Updated:** 03/25/2022 3:05:35PM

**Last Reviewed:** 03/25/2022

**Phones:** (207) 647-2323 [Business]\*

**Address:** [Business]\*  
73 Luck Grove  
Bridgton, ME 04009 (Cumberland county)

**Web Site:**

**Eligibility:**

**Notes:** WAM Alarms provides emergency response services to people in the Bridgton area. The equipment WAM provides is an emergency button that is worn on a pendant or on a clip and that when activated alerts the monitoring center who will dispatch help according to protocol. Generally, local ambulance services are dispatched and then the consumer's contact person(s) is immediately called. Must have a land line.

Serves Bridgton area

Please call for current rates for purchasing or leasing the units and monitoring costs.